

HANRAHAN		<i>Quality Policy</i>	
Doc: No. P 01	Issue Date: 20/01/2025	Revision No: 05	Page 1 of 1

OUR COMMITMENT

At Hanrahan Builders we are totally committed to the principles and practice of excellence and conform to the requirements of the ISO 9001:2015 Quality Management System Standard. We recognize the importance of addressing climate change and environmental sustainability as an integral part of our business operations. We endeavour to meet Client requirements, provide superior quality workmanship and deliver projects on time & within budget, while minimizing our environmental impact.

OUR VISION

Our overall objective is to consistently provide customer value and satisfaction in our construction works, through continual improvement, leadership, employee development, recognition and social responsibility, with a clear focus on sustainability. Our Integrated Management System provides a framework for measuring and improving our overall business performance, supporting our company strategy and business plan, facilitating continual improvement and ensuring the fulfilment of our customers' requirements. We are committed to reducing our carbon footprint and integrating climate resilience into all our projects to contribute to a sustainable future.

QUALITY MANAGEMENT

In order to manage the quality of our works while considering the impacts of climate change, we maintain and continually improve our certified ISO 9001:2015 Quality Management System and aim to achieve the following objectives, with an emphasis on sustainability:

- ⇒ Ensure that we meet our customer requirements and endeavour to enhance our overall works package to ensure client satisfaction, while considering the environmental impact and resilience of our projects.
- ⇒ Ensure that the requirements of all interested parties are clearly understood, so that our works can be delivered in a timely and professional manner.
- ⇒ Promote the use of a process approach and risk-based thinking, including assessing climate-related risks and incorporating sustainable practices into our works. This shall result in all works being formally agreed, documented, resourced appropriately, monitored and measured to ensure conformance with the intended results (Customer requirements, Business objectives, and applicable industry regulations, legislation and environmental best practices).
- ⇒ Ensure that all staff are given sufficient training and development support to ensure competency for their area of work through education, training and experience, where appropriate.
- ⇒ Work closely with our Clients to develop and maintain first class relationships.
- ⇒ Monitor and measure the performance of the quality elements of our IMS, using management participation, leadership, commitment and focus on opportunities for continual improvement.
- ⇒ Measure our performance and level of compliance by conducting self-monitoring, regular inspections, audits and reviews.
- ⇒ Use this policy as a framework to set quality objectives.
- ⇒ Publish our Quality Policy internally and post it on our website for public information. The policy will also be available to interested parties on request, subject to Management approval.
- ⇒ Ensure that this policy is communicated, understood, implemented and maintained by all persons working for and on behalf of Hanrahan Builders.

MONITORING AND REVIEW

This Policy shall be reviewed and updated annually.



Michael Hanrahan

Managing Director (on behalf of Maida Builders Ltd. t/a Hanrahan Builders)

20/01/2025

Date